

# PFAFF® creative vision™ update instructions



Version: pcv50\_14278b\_5002\_bundleupdate

The update is available to all registered PFAFF® creative vision™ sewing and embroidery machine owners. You need the PFAFF® Embroidery Machine Communication CD which came with your PFAFF® creative vision™ sewing and embroidery machine, or 4D™ Embroidery Software, version 8.1 and above. The software must be installed on a personal computer, running Windows® XP or Windows® Vista.

Your machine must be registered using 4D™ Configure on the computer with the machine connected. Internet updates for the machine can only be received via the Smart Update feature in 4D™ Configure.

If you need assistance registering your machine, full instructions are found in the Internet FAQs. Open 4D™ Organizer. From the Help menu, select Internet FAQs. Enter "HC020" in the Search box and choose "all FAQ" for the Search.

## How to download

1. Connect your creative vision™ sewing and embroidery machine to the computer with the USB Cable. Turn your machine on. Make sure the embroidery machine communication icon at the bottom right of your computer screen is active (active , not active ).

### **If you don't find the Embroidery Machine tray icon**

Open 4D™ Configure. Click on the Send 1 tab and click on the "Embroidery Machine Communication" button.

### **If you only have an inactive Embroidery Machine tray icon**

Make sure your machine is turned on and connected to your computer.

*Please Note:* You must use the same USB

port as when you activated the Embroidery Machine Communication at installation.

2. Connect your computer to the Internet.
3. Open the program 4D™ Configure (Go to Start/All Programs/4D Embroidery System/4D Configure).
4. Click on "Smart Update". You may be asked if your system has a dongle. Answer No.
5. The program starts searching for the latest update version for your machine and a list with suggested downloads is presented.
6. Click on "Download" and save the download to your computer. Note the location saved in.

Since it is highly recommended to "restore the machine to default factory embroidery disk" in order to get full access to all new features, the user should save all personal files and embroideries before performing the update as described below. Personal Files not saved will be lost.

## Saving Personal Files and Embroideries on your creative vision™ sewing and embroidery machine

1. Open the Selection Menu
2. Select Files and Folders in the selection bar at the bottom of the screen
3. Use the Folder Structure Arrow Down and select Personal Files
4. Touch each of the files you wish to save
5. Touch Copy
6. Ensure you have inserted your USB

Embroidery Stick into your machine. Use the Folder Structure Arrow Down and select USB Embroidery Stick

7. Click Paste. A menu with an hour glass and bars opens. This may take some time depending on how many files you have copied. Your files will appear on your screen and are now copied to your stick.

## Update

Download the creative vision™ update  
pcv50\_14278b\_5002\_bundleupdate.exe

1. Click the Boot and firmware update program "pcv50\_14278b\_5002\_bundleupdate.exe".

2. Follow the described Boot update quick start guide instructions:

- a. Connect the sewing machine to the computer with the USB cable. Make sure the machine is switched off.



- b. To start updating, hold the stitch restart and needle down button, on the front of your machine, simultaneously as switching the machine on. Then click on the Start update button on your computer.
- c. When the first part of the boot update is completed, press OK to confirm that the sewing machine has restarted in boot update

mode (displayed as headline on the sewing machine screen).

- d. When the second (last) part of the boot update is completed, verify that the sewing machine has restarted in firmware update mode (on sewing machine screen).
- e. Close the Boot update application window.



3. The software update program is started automatically when the boot update application is closed. Follow the described software update quick start guide, i.e.

- a. Select advanced options and select restore to default factory embroidery disk. This is important for performance reasons and in order to get full access to all new features (cut jump stitches).



- b. Touch Restore to default factory embroidery disk and Upgrade software version. Warning: All personal files will be lost. This is why the files were saved to your embroidery stick prior to the update.



- e. Done. When Finished the screen may go blank for a few seconds. This is normal. Your machine will restart automatically. Close the update window. Enjoy!



- c. Press Start update.

- d. You will see the progress of your update on your computer screen as well as on your machine.



## To Restore your Personal Files

1. Insert your USB Embroidery Stick into your machine
2. Open the Selection Menu
3. Select Files and Folders in the selection bar at the bottom of the screen
4. Use the Folder Structure Arrow Down next to Personal Files and select USB Embroidery Stick.
5. Touch each of the files you wish to save
6. Touch Copy
7. Use the Folder Structure Arrow Down next to Personal Files and select Personal Files.
8. Click Paste. A menu with an hour glass and bars opens. This may take some time depending on how many files you have copied. Your files will appear on your screen and are now copied to your Personal Files.